Table of Contents

The Methodology of Text Messaging Quality Assessment Janusz Klink and Pawel Bardowski	1
The Experience of Software Reengineering by Using Haptics through Tangible User Interface Makoto Yoshida, Tomoya Okazaki, and Noriyuki Iwane	8
A Service Model using Bluetooth Low Energy Beacons -To Provide Tourism Information of Traditional Cultural Sites - Yuko Hiramatsu, Fumihiro Sato, Atsushi Ito, Hiroyuki Hatano, Mie Sato, Yu Watanabe, and Akira Sasaki	14
Applied SOA with ESB, BPM, and BRM – Architecture Enhancement by Using a Decision Framework Andreas Hausotter, Arne Koschel, Malte Zuch, Johannes Busch, Alexander Hodicke, Richard Pump, Juri Seewald, and Lina Varonina	20
SocialGlue: a Pluggable, Scalable, and Multi-Platform Service for Data Analysis Stefano Amico, Marika Cappai, Salvatore Carta, Luca Mancosu, Fabrizio Mulas, Maria Luisa Mulas, Paolo Pilloni, and Giordano Sini	28
Home Lighting System Managed by Practical Reasoning Agents Society Damian Andres Gonzalez Navarro and Gustavo Alejandro Torres Blanco	34