Table of Contents

A Framework of Warranty Risk Management Ahemd Aljazea and Shaomin Wu	1
Entreprise Architecture Framework Selection Criteria: A Litterature Review Pierre Hadaya, Istvan Matyas-Balassy, and Philippe Marchildon	7
A Goal-oriented Method for Requirements Prioritization Mohamed Chadli Barbouch, Abderrahmane Leshob, Pierre Hadaya, and Laurent Renard	15
Critical Success Factors in the Implementation of ERP Systems in Public Sector Organizations in African Developing Countries Marie-Douce Primeau	21