Predicting Software Quality from Development and Release Factors

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***Abstract*—Long lasting sustainable systems require quality software releases. If a new version of the software encounters relatively fewer post-release defects, i.e., bugs, then we can consider that version as a better quality release. In the competitive world of faster release and shorter release cycle based development, it is challenging to deliver a quality release of a software product. Predicting the release quality certainly helps developers to take precautions and measures to prevent post-release bugs. Although many researchers studied software quality prediction, a lack of robust empirical study on software development historical data to predict their impact on software release quality has been observed. In this study, we predict the release quality of Eclipse Equinox project by constructing a decision tree model from six factors, such as code changes (churns), commits, churns in test-files, churns in config-files, last-minute-change, etc., observed from the historical data extracted from the version control system. Such development and release factors will give us a better understanding on how the developers' activities affect the quality of a software release. Five quality levels, i.e., classes are used in our classification model from the Eclipse bugs depending on the presence of different levels of severity of bugs. Furthermore, we will construct three more models, Naïve Bayes, K-means Clustering, and Linear Regression, and will compare the accuracy of prediction. The outcome of this study will be a set of classification models built on the six development factors and an insightful comparison among them.**

***Keywords*—Software Quality, Release Quality, Software Quality Model, Open Source Software, Decision Trees**

I. Introduction

One of the objectives of software development is to achieve a high level of customer satisfaction [20]. In general, quality is defined as the ability of a product to satisfy the needs and expectations of customers. Software quality focuses on making the customer happy by providing a satisfactory outcome of the software application with an uninterrupted user-experience. Moreover, explicit attention to the quality factors may save the software life-cycle cost significantly [6]. Various approaches and frameworks [21] [22] [23] for measuring software quality have been proposed in literature. However, in this paper, we use post-release bugs to measure software quality.

Software quality has been measured in various techniques. Wehaibi et. al. examined the impact of self-admitted technical debt as a measure of software quality [10]. On the other hand, Araujo et. al. [1] used code-quality as a measure of software quality.. However, the majority of the studies have emphasized on predicting software quality issues to improve software quality [9].

The increasing popularity of rapid releases bringing the software products and new features into the market more frequently than before [3]. Maintaining the quality of the software product can be challenging in such a limited time-frame of release-cycles since testing in rapid release becomes challenging while manual system-integration test needs effective and efficient prioritization [11]. The effect of rapid releases on software quality also has been studied by Khomh et al. [24] for Mozilla Firefox. Since Eclipse is following a rapid-release model for their development, this increases our interest to choose the Eclipse Equinox project for this study.

A large amount of effort is involved in stabilization activities such as correcting coding standards, fixing bugs, adjusting configurations, twiking test files etc., during the testing or Quality Assurance (QA) period in a release cycle [7]. Although, in a rapid release, the effort during stabilization is not as large as the development effort, developers tend to rush towards the end of the development period right before the releasing phase starts [7]. Therefore, we are more interested to see whether the last minute changes have any impact on the post-release bugs, i.e., the overall software release quality.

To drive this research, we are interested in finding answers to the following research questions:

RQ1 How much code-change efforts are involved for a new release version?

Here, we quantify the number of commits and churns (code-changes) as a measure of effort to release a new version. We use a number of commits and churns as release factors to construct our prediction models.

RQ2 Do we see more post-release bugs when a new release version involves more test-files or configuration related files?

We quantify the code-changes in test files and configuration files in the commits to a release version. We use them as release factors to construct our prediction models.

RQ3 How significant are the last-minute changes to produce post-release bugs?

We consider the last one month window as the last-minute changes before publishing a release version. We want to see if we see more bugs where developers were more in a rush during the last one month of development.

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TABLE I. COMMITS LABELED WITH BUILD AND RELEASE VERSION.

Commit	Build Version	Author Date	Release Version
bdfb311c27b7af506d9df031c0fa86c01bd2d88f	v200712031723	2007-11-29 14:21:48-05	3.1.2
850f068ac1f4264641adacc707c87f0f07a721de	v20090127-1212	2009-01-27 11:15:27-05	3.5.0
7c88166c83944184600862ecbe77935cbb4360ef	v200712031723	2007-11-29 14:55:38-05	3.1.2
2a34a6d8f11644b9ee80ac0cedbda0364f3f4116	v200712031723	2007-11-29 15:00:49-05	3.1.2
e539b0d4eeeb2686743eed41d2260a4bf6d92ef3	v200712031723	2007-11-29 14:27:35-05	3.1.2
adec7392cfe5ee6292a28d7520b567e897c8975b	v20071015	2007-10-15 18:20:27-04	3.4.0
86ad8d63826d6186aa433020f7d4b06330feec04	v20071015	2007-10-15 16:33:20-04	3.4.0

TABLE II. COMMITS DETAILS.

Commit	Churns	Old File	New File
bdfb3...2d88f	3	bundles/.../.../EclipseGeneratorApplication.java	bundles/.../.../EclipseGeneratorApplication.java
850f0...721de	2	bundles.../.../BuildPublisherAntTasks.launch	bundles.../.../PublisherAntTasks.launch
7c881...360ef	8	bundles/.../.../EclipseInstallGeneratorInfoProvider.java	bundles/.../.../EclipseInstallGeneratorInfoProvider.java5
2a34a...f4116	56	bundles/.../.../generator/Generator.java	bundles/.../.../generator/Generator.java

In this study, while finding answers to the RQ1 we obtain the numbers for various release factors from our data that will help us build our prediction models. Based on the results from our prediction models, we will be able answer RQ2 and RQ3. We define the quality levels of release versions depending on the presence of different severity levels of bugs. We use these quality levels as the classes of our prediction model for training and testing. Our main focus is to understand if there is any strong relationship between the quality levels and one or more of the release factors.

The following sections are organized as: Section II talks about the related studies in the literature and compares with our contribution in this paper. Section III explains the data source, data collection, and data pre-processing. Section IV explains our methodology, Section V explains our preliminary results obtained, statistics on the development/release factors that build our prediction models. Finally, in Section VI we summarize our research so far, explain how much progress we have made, and how much work still remaining.

II. LITERATURE REVIEW

Many researchers have predicted software quality using various prediction models. We are performing the study on Eclipse post-release bugs and six development and release factors. Similar to this, a study has been conducted by Misirli et. al. where they performed an explanatory analysis on eclipse beta-release bugs [18]. They considered six development related in-process metrics that have explanatory impact on beta-release bugs. The factors that they used are, age, number of edits, number of committers, average changed lines of code, last edit date and average time between edits. In our understanding a different set of factors may have a larger impact on the post-release bugs. Compared to their approach, we are considering a different set of development related factors (metrics) in each release version such as, number of commits, bug-fix commits, churn per file, churn per test-file, churn per config-file, and last-minute churns. Furthermore, we will investe each release version and predict the post-release bugs using other prediction models.

Zimmerman et. al. [9] predicted software quality from the historical data. Unlikely our approach, they considered bug-fix changes as a measure of software quality. They focused on analyzing the testing process to assess the impact on software quality in a rapid release model.

Seliya et. al. [17] used classification algorithms to predict software quality. They used C4.5 [17] and Random Forest decision-tree to build defect predictors. However, their focus was to investigate the cost-sensitivity of the learning mechanism on multiple data-sets collected from different software projects.

Araújo et. al. used four code quality features related to poor programming practice and evaluated the effectiveness of these features on post-release bugs in the procedural software applications [1].

Wehaibi et. al. [10] considered self-admitted technical debts as a measure of software quality. Phadke et. al. [5] considered fault-prone modules to measure and predict software quality. However, none of them used any classification tree to construct a prediction model.

Other prediction models have also been applied to predict software quality, such as the Bayesian network. A Bayesian network based approach has been taken to assess and predict software quality by Wagner et. al. [19]. They introduce the use of general quality models and show how the modelling of activities and facts in an organization helps define quality more precisely. They used the Bayesian network since it shows better performance for assessment and prediction incorporating variables with uncertainty.

We have not found any study which has followed the exact similar approach that we are following. Our approach is to construct a classification based prediction model based on the factors related to development and release from the historical development repository data. We would like to find if there is any strong relationship between post-release bugs and one or more of these factors. Furthermore, we will construct three more prediction models to find the best result and explain why such factors are significant to pay attention during the development activities in a release.

III. DATA

We used Eclipse Equinox [13] development historical data that we collected from their public Github repository which is

a mirror of the official Eclipse repository [14]. We collected the the post-release bug reports from their Bugzilla portal [12].

A. Repository Data

First, we cloned the Eclipse-Equinox repository, which contains commits earliest from 2006 with a total of more than 6K commits. More than 63 developers contributed to this repository as of today. We then run a python script to extract the commit history and store them into a postgres database. The Python script extracts the commit data into 5 different tables, where all the commits are stored in the main commit table with author date (the date-time when the commit was made), and the commit message. Another table related to this table contains all the details about each commit such as lines modified, files modified/renamed, etc.

Another useful data we collect from the repository is the release-tags. Each time a build is created Github creates a tag with that build-commit and by extracting those tags from the repository we can track the release commits. Once we track the release commits, we then apply another python script to extract the git Directed Acyclic Graph (DAG) [15]. This script walks backward through the DAG traversing each and every commit all the way to the first one starting from a release (build) commit and labeling the commits on it's way with that release tag. This is how we know which commit belongs to which build version.

Once we have all the commits labeled with the build versions, we then look for what release versions the builds belong to. For this, we needed to put some manual effort to search for the build archives for various Eclipse-Equinox documentations [16]. We found lists of builds associated with release versions from various Eclipse documentations and online resources. Table I shows a segment of our commit data labeled with build versions and the release versions. We get the number of commits made to a release version from this table. Number of churns, test-files, config-files, churns in test files, churns in config files, these release factors we get from commit details. Table II shows a portion of our commit details data for the first four commits in table I. In this table, column "Churn" contains the total number of lines of code changed (addition + remove), "File" and "New File" columns indicate if there is any file renamed, deleted, or added in that commit.

Table II shows a portion of our commit details data for the first four commits in table I. In this table, column "Churn" contains the total number of lines of code changed (addition + remove). The "Old File" and "New File" columns indicate if there is any file rename, or deletion or addition in that commit. We get the release factors "total Churns", "total files", "churns in test file", "churns in config files" from the table II.

We get the release factors "total Churns", "total files", "churns in test file", "churns in config files" from the table II. To calculate the churn data we sum up the addition and deletion of lines of code in that commit. To calculate total churns in test files and config files, we first identify the test files and by search for the existence of the words "test" or "Test" in the file path. To identify the configuration files, we search for the existence of the words "conf" or "setting" but no "test" or "Test". This is because there are test files to test configuration settings too and we want to consider those files as test files not configuration files.

Last Minute Changes: Finally, another development factor we would like to investigate is how much changes developers are doing during the last one month of the release time-line. We are calling the last one month of changes as the "Last Minute Churn".

TABLE III. ECLIPSE EQUINOX BUG DATA.

Bug ID	Release Version	Bug Severity
564065	4.17.0	Critical
566014	4.17.0	Normal
61632	3.0.0	Blocker
191487	3.0.0	Critical
67588	3.0.0	Major
285341	3.5.0	Normal

B. Bug data

Eclipse-Equinox bug reports are stored in their Bugzilla portal [12]. We downloaded all the bug 'id's as a "csv" file from that website. We wrote another python script to fetch the details of each of the bugs using the bug id. This python script pulls out the detailed information about each bug that contains date, bug-status, bug description, release version the bug was created, release version the bug was fixed, severity of the bug, and many other useful information. We stored this information into the same Postgres database. Table III shows a segment of the bug data we collected from Eclipse Bugzilla archive.

Eclipse Equinox uses bugzilla to store their bugs. Bugzilla allows us to categorize bugs in different types: "Enhancement", "Trivial", "Minor", "Normal", "Major", "Critical", "Blocker" etc., depending on the severity of the bugs.

"Enhancement" types of bugs are not actually defects, they are the limitations of a feature which probably because of missing that part during the initial planning for the feature, or during the development. "Trivial" bugs are the ones that do not have much impact on the performance or user experience. "Minor" bugs are the ones that have some impact but we can live with it for some time. No one will complain, or no significant performance issues at this point. However, it is a defect and we need to address this. "Normal" bugs are the ones that we need to address and schedule an appropriate scope of fix. Users have complaints but they can at least manage their work. "Major" bugs are the high-priority defects that are causing problems to the users and we need to fix this as soon as possible. "Critical" bugs are the bugs that are causing serious problems to the system. System is mal-functioning, users are having bad experience and having difficulties to do their work using the relevant feature. "Blocker" has the highest degree of impact which is blocking the affected feature, users are completely unable to use the feature.

Post-release bugs are an obvious fenomena in a software life-cycle. However, the presence of different types of severity bugs in a release indicates the level of quality of the release

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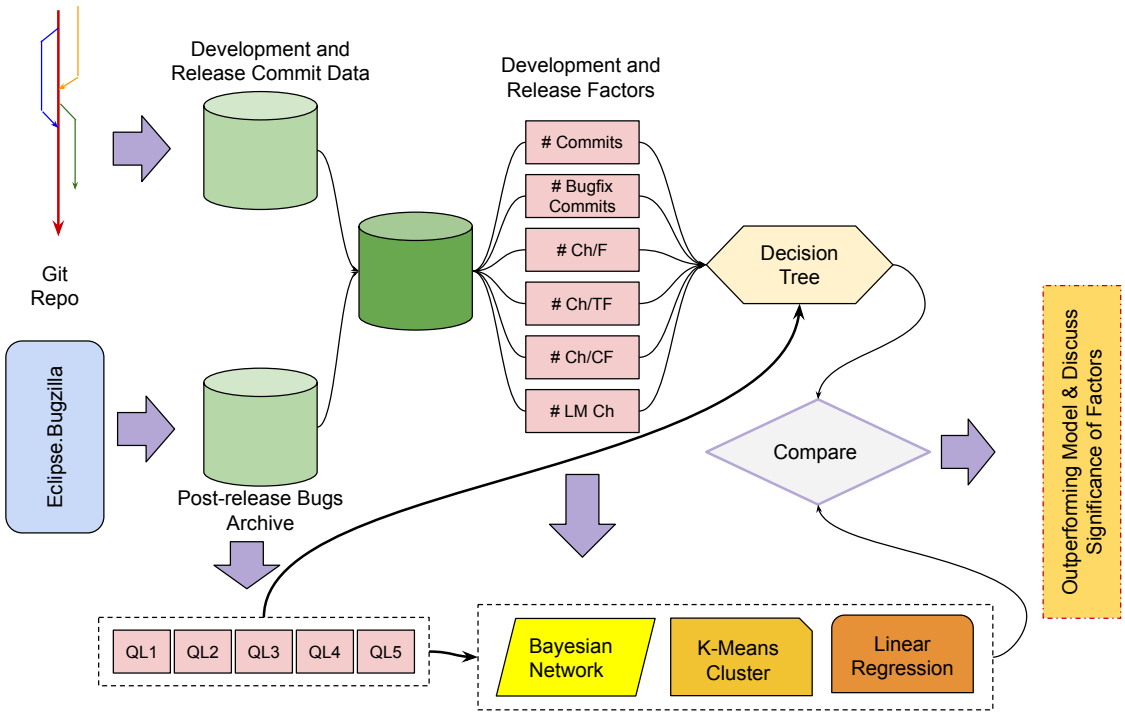

FIG. 1. THE METHOD OF OUR STUDY AT A GLANCE.

version. Our study focuses on predicting not just the number of post-release bugs, rather understanding the level of quality of the release based on the presence of different severity-levels of bugs.

IV. METHODOLOGY

Our primary prediction model is the decision tree using the six factors: "Churn per File" (Ch/F), "Total Number of Commits" (# C), "Bugfix Commits" (# BfC), "Churn per Test File" (# Ch/TF), "Churn per Config File' (# Ch/CF)', and "Last-minute Churns" (#LCh). To obtain the best performing model we will construct three more prediction models (Naïve Bayes, K-means Clustering, and Linear Regression) and compare the performance. Finally, we will discuss the impact of each of the factors on the results. Figure 1 presents our research-method at a glance.

We define the quality levels based on the following formula that considers high-impact bugs (hb), minor bugs (mb), major bugs (Mb), and total bugs (Tb). According to this formula, the magnitude (M) of a release is the product of the high-impact bugs (hb) and the ratio of minor and major bugs associated with a release version.

$$magnitudeM = hb \epsilon hb > 0 : hb * (mb + Mb) * 100/Tb \quad (1)$$

Magnitude of a release indicates how large is the impact of the bugs in that release. To measure that, we consider the percentage of major and minor bugs. The magnitude of the release is dominated by the presence of the high-impact bugs. Here, the number of high-impact bugs is the summation of critical and blocking bugs. We multiply the percentage of major and minor bugs by high-impact bugs to calculate the magnitude of a release. For example, the quality magnitude of release version 3.4.0 has been calculated like below:

$$m3.4 = 19 * (26 * 100/644) = 76.7 \quad (2)$$

Here, the number of high-impact bugs is 19, and we multiply by this only when this is > 0. Table VI shows the magnitudes of release version 3.4.0, 3.5.0, and 3.6.0.

TABLE IV. QUALITY LEVELS (CLASSIFICATIONS).

Class	Quality Magnitude
QL1	0 - 50
QL2	51 - 100
QL3	101 - 150
QL4	151 - 200
QL5	201+

Release Magnitude: We define a threshold for the five quality levels based on the severity of bugs. The Severity levels include minor, major, critical, blocker. The five quality levels are represented as "QL1", "QL2", "QL3", "QL4" and "QL5". The thresholds for the quality levels are presented in Table IV. If a release magnitude falls within this range, we will label that release with the corresponding quality level. For example, the magnitude of release 3.4 is 76.7. Therefore, we can label this release with "QL2".

Decision Tree: Our primary classification model is the supervised learning technique "Decision Tree (DT)". Decision trees are easier to understand and categorize samples, and

TABLE V. PRELIMINARY STATS ON DEVELOPMENT/RELEASE FACTORS.

Version #	Ch/F	# C	# Ch/TF	# Ch/CF	# LCh	# BfC
3.4.0	33.54	433	109.16	10.90	40.02	-
4.2.0	14.53	59	13.38	12.25	22.66	-
4.5.0	10.67	72	10.04	3.40	42.5	-

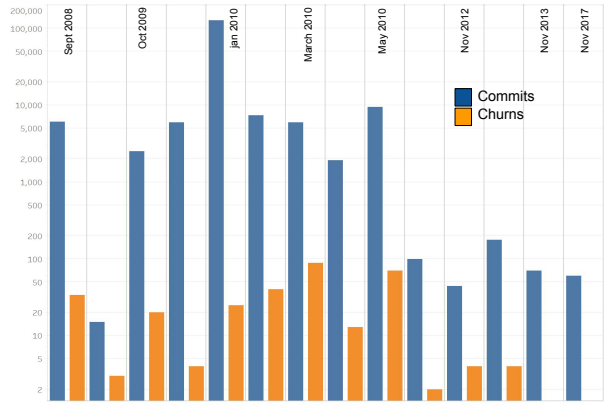

FIG. 2. LAST-MINUTE CHANGES IN VERSION 3.6.0.

interpret the results. First, we prepare our model-data table with labeled data labeled using the quality levels. Decision trees do classification based on conditions at each level. In our case that condition will check the quantity of the six factors for each release, and calculate the magnitude using equation (1) to classify it to a quality level. We will train our DT with 70% of our labeled data and will test with 30% of the data.

V. PRELIMINARY RESULTS

Our data has been pre-processed and by this time we have obtained some preliminary statistics of the five of our six factors. Table V shows the preliminary counts for the five factors.

The column "# LCh" indicates the last minute changes in a release version which we collect from the last one month of churns in the release time-line as shown in figure 2. Eclipse Equinox stops making any commits in the repository three weeks before they announce their release version.

Figure 2 shows that as the developers in Eclipse approach towards the release, the ratio of churns per commit keeps increasing which has also been observed by Rahman et. al [7] in Linux and Google Chrome. This indicates that similar to Google Chrome and Linux, there is a little rush towards the release period observed in Eclipse Equinox as well.

We have defined the quality levels based on the release magnitudes from the bug data in Table IV. This magnitude will be used to determine different quality levels based on thresholds as explained in the methodology section.

TABLE VI. QUALITY MAGNITUDES OF RELEASES.

Version #	Min	Maj	Crit	Block	Total Bugs	M
3.4.0	6	20	12	7	644	76.7
3.5.0	14	17	5	8	349	115.0
3.6.0	3	11	5	1	180	47.0

VI. CONCLUSION AND FUTURE WORK

Software quality assurance is an important aspect in the software development lifecycle. It helps the software developers to measure the extents to which the product/software meets user's needs. The prediction of software quality has been studied in literature and various models have been proposed. However, achieving software quality still remains a major challenge to the software developers especially when the "Rapid Release" is in practice. The aim of this paper is to provide an approach and better understanding to support software quality improvement through prediction. We combine machine learning (ML) and artificial intelligence (AI) models to examine how code-changes and other relevant activities during development and release impact software quality measured through post-release bugs. Our study will provide an insight about developers activities and code changes to the developers which will improve existing methods where quality is usually assessed post-development. We believe that if we are able to identify a software is consuming high amount of effort in terms of commits or other quality factors at an early stage of the software development, then the software application is most likely to meet user expectations, satisfaction and thus have a higher quality.

We have not measured our sixth factor "bug-fix commits" yet. We need to apply Natural Language Processing (NLP) to understand the commit messages whether a commit is due to bug-fix or not. At this point, we will prepare our training and testing data. The classification model in this case would be the decision-tree which will fit the release to a quality-level based on the different threshold values of the quality-magnitudes as described in the methodology. Furthermore, we will construct three other prediction models: Naïve Bayes, K-means Clustering, and Linear Regression using the same development/release factors. We will compare the results, determine the best or outperforming model. We will also discuss the significance of each of the factors on the post-release bugs and will discuss the rationale behind. Furthermore, we plan to continue in this line of study. We plan to increase our sample size and expand the study to other open source software projects.

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